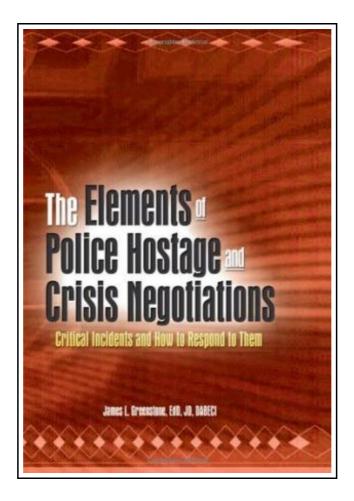
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THE ELEMENTS OF POLICE HOSTAGE AND CRISIS NEGOTIATIONS: CRITICAL INCIDENTS AND HOW TO RESPOND TO THEM (HARDBACK)



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